

LOBBY VIDEO VISITATION INSTRUCTIONS

First Time Users:

1. Enter your email address and create a password
2. Enter your First and Last names and click “Continue”
3. Enter your address and click “Continue”
4. Enter your date of birth, driver’s license number, relationship to the inmate and security question answer then click “Continue”
5. Search for your inmate by first name, last name or account code
6. Select the correct inmate
7. Click “Call”

The attempted call will ring on the kiosk for 3 minutes and then stop unless the inmate answers the call during that time. Inmates may not be able to answer the call for any number of reasons (ie. sleeping, at a program, or for any other reasons correctional staff have)

8. Use the handset to speak to the inmate and to hear them. The camera will automatically turn on. If the facility has a limit set per call, the time will count down to 0 and the call will automatically stop.

Already a User:

1. Click on “Login”
2. Enter your user name (email) and password
3. Search for your inmate by first name, last name or account code
4. Select the correct inmate
5. Click “Call”

The attempted call will ring on the kiosk for 3 minutes and then stop unless the inmate answers the call during that time. Inmates may not be able to answer the call for any number of reasons (ie. sleeping, at a program, or for any other reasons correctional staff have)

6. Use the handset to speak to the inmate and to hear them. The camera will automatically turn on. If the facility has a limit set per call, the timer will count down to 0 and the call will automatically stop.

To visit from home, go to:
InmateCanteen.com

All visits are monitored by staff and can be stopped for any reason.

INMATE CANTEEN

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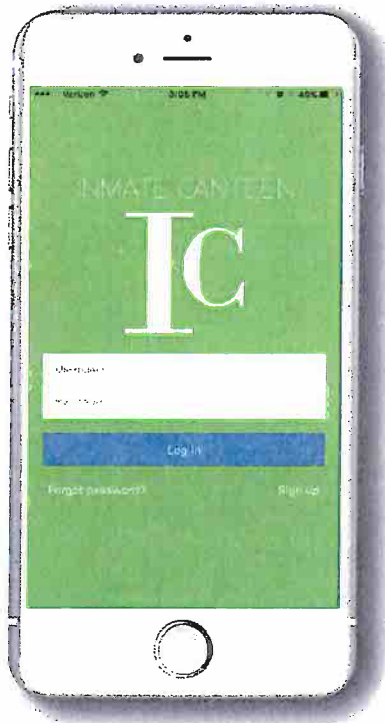
Need Help?

Give us a call! 715.690.2965

We're here for you! Our call lines are open week days from 7AM to 10PM.

Download the Inmate Canteen App Today!

Available for Android & Apple Devices



InmateCanteen.com



Android and iOS mobile app capabilities may vary by device and are currently under development. Inmate Canteen is not responsible for an individual's mobile device compatibility. All communication through InmateCanteen.com or the Inmate Canteen mobile app is monitored and recorded and can be used in a court of law. Communication deemed inappropriate by the facility or InmateCanteen.com can and will be blocked from delivery. Inmate Canteen is not responsible for the content of messages.